# Dr. Shahrukh A. Irani, Ph.D.

Lean & Flexible, llc 4102 Pensacola Oaks Lane Sugar Land, TX77479 **Phone:** 832-475-4447

**Email:** ShahrukhIrani1023@yahoo.com **Website:** www.LeanandFlexible.com

### **Employment History:**

- 04/2014 to present: Independent consultant
- 09/2012 to 03/2014: Director of IE Research, Hoerbiger Corporation of America, Houston, TX
- 10/2002 to 08/2012: Associate Professor, Department of Integrated Systems Engineering, The Ohio State University, Columbus, OH
- 09/1996 to 09/2002: Assistant Professor, Department of Integrated Systems Engineering, The Ohio State University, Columbus, OH
- 09/1990 to 08/1996: Assistant Professor, IEOR Division, Department of Mechanical Engineering, University of Minnesota, Minneapolis, MN

### A Unique Model for Delivery of Consulting Services to any Client:

- 1. I work one (or more) days full-time every week at the client's facility throughout my period of engagement with them.
- 2. I guide and mentor in-house teams on their projects.
- 3. I give Continuous Improvement training to in-house teams specific to their projects.
- 4. I recruit, train, supervise and mentor IE interns to support my projects and training at the client's facility.
- 5. I leverage co-curricular programs of IE departments to support my projects and training at the client's facility.

**Special Area of Subject Matter Expertise:** I have developed a methodology – *JobshopLean* – to implement Lean in *high*-mix *low*-volume manufacturing and service environments. Key features of this methodology are:

- PFAST (Production Flow Analysis and Simplification Toolkit): This software for material flow analysis, work cell design and facility layout design is used to design a Lean <u>and</u> Flexible facility layout to implement JobshopLean.
- Lean Advisory Tools (LAT) for Jobshops: These tools for implementing JobshopLean use different outputs from my PFAST software.
- *Teaching JobshopLean to Small and Medium Manufacturers*: This 5- DVD learning package contains my lectures, books, videos, etc. for teaching about JobshopLean.
- Workforce Training and Management Education: I have a diverse collection of games, video-aided lectures and hands-on workshops to deliver training on JobshopLean.
- *JSLEAN* (<a href="http://finance.groups.yahoo.com/group/jslean">http://finance.groups.yahoo.com/group/jslean</a>): Since 1999 I have moderated this online chat group of ≈ 1300 members to educate industry about JobshopLean.

General Areas of Subject Matter Expertise: Value Stream Mapping, Rapid Cost Reduction through Waste Elimination, Methods Analysis, Computer-aided Lean Tools, Setup Reduction, Group Technology, Cellular Manufacturing Systems, Facility Layout, Material Handling, Production Planning and Control, Operations Scheduling, Shop Floor Control, Visual Inventory Management

### **Results from Implementation of JobshopLean:**

- Weber Metals (Los Angeles, CA): The layout improvements and scheduling changes that they made yielded a one-time work-in-process (WIP) inventory avoidance of \$3,000,000.
- Bula Forge & Machine, Inc. (Cleveland, OH):
  - Idle time on a constraint work center was reduced by 8 hours
  - Excess work-in-process valued at approximately \$130,000 was eliminated
  - Average flow time for orders placed for a key part was reduced from 30 days to 12 days
- TECT (Cleveland, OH):
  - The new layout designed for their facility reduced floor space requirements which reduced their annual facility leasing costs by \$350,000.
  - The production lead times for forging large fan blades installed in high bypass gas turbine fans that are supplied to the Defense Logistics Agency were reduced by 80%-85%.
- G&G Mfg. Co. (Cincinnati, OH): The implementation of a flexible flow cell to produce a part family yielded the following results for two of the parts in that family:
  - Part Description: *Elbow Buddy Breather* 
    - ✓ Production Hours reduced from 85 to 60
    - ✓ Manufacturing Lead Time reduced from 12 work days to 5 work days
    - ✓ Profitability increased from -13% to 19.5%
  - Part Description: Aurand Shaft
    - ✓ Production Hours reduced from 100 to 65
    - ✓ Manufacturing Lead Time reduced from 16 work days to 6 work days
    - ✓ Profitability increased from -11% to 32.6%
- Alpha 1 Induction Service Center (Columbus, OH):
  - The first year's cost savings in the work cell that was implemented was \$64,000.
  - The investment in salaries paid to the three interns who were hired to design and implement the cell was \$20,000.
- *Ulven Forging (Hubbard, OR):* The implementation of the recommended layout and investment in new equipment for that layout resulted in an annual savings of \$137,000.

### **Recent Client Engagements:**

## Wear Technology (A Division of Milacron)

- I was their Lean Implementation Facilitator from February 2016 to August 2016.
- Some of the projects that I did were:
  - Design of the Overall Factory Layout
  - Re-Layout of the Shipping Department including Re-Location of Pre-Inspection Department
  - Single Orders Tracking Board for the Entire Shop
  - Improving Factory Logistics with Water Striders and ERP
  - Increasing Throughput in Polishing Department by Improving Productivity, Quality and Scheduling
  - Office Lead Time Reduction to Speed Up Release of Job Traveler Packets to the Shop Floor
  - I gave Lean training to their employees on the following topics:
    - Introduction to Lean Manufacturing
    - Waste Identification and Elimination for Cost Reduction
    - 5 Why's Problem-solving
    - Root Cause Analysis with Ishikawa Diagrams
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- I mentored and gave OJT coaching to three graduate IE interns from Wichita State University who supported the in-house teams assigned to the Lean projects.
- I facilitated project review meetings between the executive team and the project teams.
- I provided strategic advice and operational assessments to the Plant Manager.

# Sample Results:

| Re-Layout of the Shipping Department including Re-Location of the Pre-Inspection Department |                     |                |                  |  |
|---|---------------------|----------------|------------------|--|
| Benefits  | Labor Savings       | Cost Reduction | Lead Time        |  |
|   | (Hours/year)        | (\$/year)      | Reduction (days) |  |
| Additional production capacity to build 5-13  | Due to re-direction | \$50K - \$375K |                  |  |
| sets of screws per year (New, Rebuild or  | of 1063 hours at    |                |                  |  |
| Repair)   | Straightener and    |                |                  |  |
|   | Simulation from     |                |                  |  |
|   | Rebuild to New      |                | 5 days           |  |
|   | orders              |                |                  |  |
| Ability to quote 18 additional Rebuilds due to  | 250 hours of NVA    | \$360K         |                  |  |
| faster response from Pre-Inspect department   | time in Pre-Inspect |                |                  |  |
| after it was re-located to the warehouse  | department were     |                |                  |  |
|   | "earned back"       |                |                  |  |
| 1 FTE freed up in Pre-Inspect department  | 2000 hours          |                |                  |  |

NOTE: The sub-project *Re-location of Pre-Inspect Department*, which moved that department out of the main building into the warehouse, allowed the implementation of all the changes in the existing factory layout shown in Figure 1.

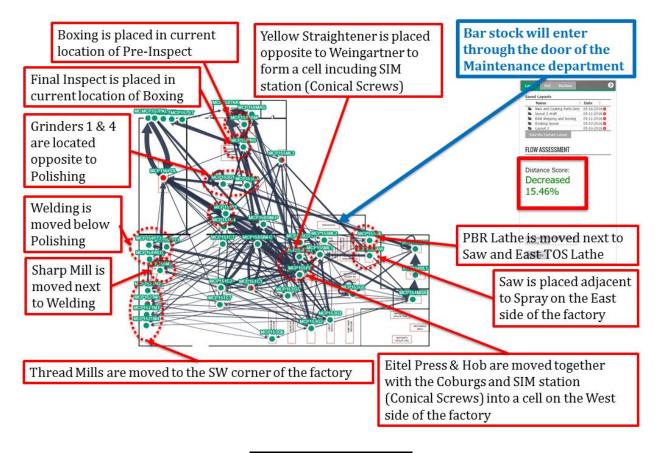
| Design of the Overall Factory Layout                  |  |                       |                  |  |
|---|--|-----------------------|------------------|--|
| Benefits  | Labor Savings                          | <b>Cost Reduction</b> | Lead Time        |  |
|   | (Hours/year)                           | (\$/year)             | Reduction (days) |  |
| Reduction in annual material handling distance        | 532 hours                              | \$56,925              |                  |  |
| of $\approx 100$ miles traveled by two Water Striders |  |                       |                  |  |
| Reduction in annual material handling distance        | This represents an automatic           |                       |                  |  |
| of $\approx 100$ miles traveled by two Water Striders | improvement in the safety of the two   |                       | 11 days          |  |
|   | Water Striders who each has to push a  |                       |                  |  |
|   | cart that could weigh anywhere between |                       |                  |  |
|   | 100 lbs. – 1600 lbs.                   |                       |                  |  |

NOTE: The changes in the existing factory layout that are shown in Figure 1 were determined using a combination of the PFAST (Production Flow Analysis and Simplification Toolkit) software and FAT (Flow Assessment Tool) app.

| Improving Factory Logistics with Water Striders and ERP |               |                       |                  |  |
|---|---------------|-----------------------|------------------|--|
| Benefits  | Labor Savings | <b>Cost Reduction</b> | Lead Time        |  |
|   | (Hours/year)  | (\$/year)             | Reduction (days) |  |
| The introduction of the Water Striders                  | 1440 hours    | \$154,080             |                  |  |
| eliminated the current practice of the machine          |               |                       |                  |  |
| operator in any work center leaving their               |               |                       |                  |  |
| machine/s and walking around the shop looking           |               |                       |                  |  |
| for a cart. Once they found the cart, they would        |               |                       |                  |  |
| return to their machine and get the bridge crane        |               |                       |                  |  |
| to load the set of screws off their machine onto        |               |                       |                  |  |
| the cart. Then they would push the cart to the          |               |                       |                  |  |
| next machine and walk back to their machine             |               |                       |                  |  |

**If you would like to know more details about the results and benefits they achieved**, please contact Chris Keating, Plant Manager, Milacron Wear Technology, <a href="mailto:Chris Keating@Milacron.com">Chris Keating@Milacron.com</a>, 620-241-1070.

Figure 1 Layout Improvements Proposed in the Existing Factory Layout



# Applied Cryo Technologies

- I was their Lean Implementation Facilitator from October 2015 to January 2016.
- Some of the projects I did were:
  - Re-location and Re-layout of the Saws and Sub-Assembly Departments
  - Visual Replenishment System for Raw Materials
  - Order Status Tracking Board
  - Lean Warehouse Design for Purchased Parts Inventory Management
  - Kitting Zones for Visual Communication of Parts Shortages to Parts Fab
  - Improving Throughput in Parts Fab
- I gave Lean training to their employees on the following topics:
  - 5 Why's Problem-solving
  - A3 Reports
  - Introduction to Lean Manufacturing
  - Waste Identification and Elimination for Cost Reduction
  - 58
  - Cellular Manufacturing
- I mentored and trained one of their two Production Managers to become the internal Lean Champion for the company.
- I facilitated project review meetings between the executive team and the project teams.
- I provided strategic advice and operational assessments to the executive team.
- Sample Results: Re-location of the Saw department reduced annual labor costs by  $\approx $20,000$

**If you would like to know more details about the results and benefits they achieved**, please contact Bob Ernull, CEO, Applied Cryo Technologies, <a href="mailto:Bob.Ernull@AppliedCryoTech.com">Bob.Ernull@AppliedCryoTech.com</a>, 281-546-2103 and Mushahid Khan, Founder & CEO, MKhan Group, <a href="mailto:MK@MKhanGroup.com">MK@MKhanGroup.com</a>, 713-256-7613.

# Trafficware Inc.

- I was their Lean Implementation Facilitator from August 2014 to December 2015.
- Some of the projects I did were:
  - Productivity Improvements and Re-layout of Panel Assembly Line
  - 2-bin Kanban System for Inventory Control of Electronic Components
  - 2-bin Kanban System for Inventory Control of Wire and Cable
  - Productivity Improvements and Re-Layout of Cabinet Assembly Department
  - Kit Carts: A Visual Kitting System to Detect Parts Shortages in Final Assembly
  - Warehouse Design using Lean Principles
  - 5S for Workstation Design
  - Assembly Cell Design for NEMA Power Supply Units
  - Assembly Cell Design for MMUs
  - Assembly Cell Design for Controllers
  - Design of Entire Factory Layout
  - Drum-Buffer-Rope Scheduling of PCB Fabrication Line
- I delivered training sessions to their employees and managers on these topics:
  - Introduction to Lean Manufacturing
  - Waste Identification
  - Kanban Systems
  - Problem-solving Tools for Daily Use
  - Manufacturing Cells
  - Theory Of Constraints
- Sample Results:
  - Productivity of Cabinet Assembly department increased from 5 cabinets/day to 6 cabinets/day
    NOTE: I am not authorized to release my client's pricing information. However, a Google search for pricing information for these cabinets indicates that each could sell for anywhere between \$5000 and \$17000 per unit.<sup>1</sup>
  - Productivity of Panel Line increased from 4 kits/day to 6 kits/day
  - Annual rework cost was reduced by \$40,000 after implementation of a wire cart to stack panel kits coming off the Panel Line
  - Annual investment in purchased inventory of wire and cable was reduced by \$40,000 after implementation of a Kanban system to link floor inventory and warehouse inventory
  - Productivity of 980X Controller Cell increased from 11 controllers/day to 16 controllers/day

If you would like to know more details about the results and benefits they achieved, please contact Jeff Contreras, Vice President of Operations, Trafficware Inc., <u>JeffContreras@Trafficware.com</u>, 281-240-7233 x701 and Tim Rivali, Senior Manufacturing Manager, Trafficware Inc., <u>TimRivali@Trafficware.com</u>, 281-269-6524.

# Hardy Machine and Design Inc.

- I was their Lean Implementation Facilitator from June 2014 to December 2014.
- Some of the projects I did were:

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<sup>&</sup>lt;sup>1</sup> Source:

- Time Studies for Machine Utilization Analysis
- Design of a Central Tool Crib
- Material Flow Analysis for New Factory Layout Design
- Visual Scheduling Board for Order Tracking
- Evaluation of Monitoring Software for CNC Machines
- Reduction of Inter-Building Transfers of Steady Rests Shared by CNC Lathes
- I delivered a training session to two teams of employees on:
  - Fundamentals of Lean for CNC Machine Shops

### Sample Results:

• Time studies were done on three "work horse" CNC machines (2 lathes and 1 mill). Data analysis revealed a Value Added Utilization (VAU) of ≈ 31%, 39% and 50%, respectively, on the 2 lathes and 1 mill. Recommendations were made to increase each machine's VAU and implemented during the contract period.

**If you would like to know more details about the results and benefits they achieved**, please contact Ankur Goel, President, Hardy Machine and Design, Inc., <u>Ankur.Goel@HardyMachine.com</u>, 713-690-3335 x115.

# Hoerbiger Corporation of America

### \*\*\*\* Please see the Appendix for details on projects I did while employed at this company \*\*\*\*

- I was their Director of Industrial Engineering Research from September 2012 to March 2014.
- Some of the projects I did either as a team leader or a team member were:
  - Re-Layout of the Shipping Department
  - Design of a FLEAN (Flexible and Lean) Machining Cell for Packing Rings
  - Bicycle Rack Storage System for Corrugated Packing Materials
  - Co-Location of the Shipping and Receiving Departments
  - Setup Reduction on an 800T Molding Press
  - Estimation of Setup and Machining Cycle Times
  - Assessment of Operational Efficiency of Power Ring Cell
  - Waste Identification in Piston and Rider Rings Cell
  - Factory of the Future: Can Water Striders and MES Make Virtual Manufacturing Cells Feasible?
  - Process Improvement in Turbine Repair Shop
  - Office Flow Analysis of Quick Response Cup Manufacturing Orders
  - Value Stream Analysis of Robodrill and Cryogenic Deburring in CNC Packing Rings Cell
- Based on the projects I did, I wrote the following columns for *Gear Technology* magazine that can be accessed at <a href="http://www.geartechnology.com/issues/">http://www.geartechnology.com/issues/</a>:
  - *The idea factory*. Gear Technology, 2013 (January/February), 26-29.
  - Strategies for assembling continuous improvement teams. Gear Technology, 2013 (March/April), 24-29.
  - The Tiger Team Hear them roar. Gear Technology, 2013 (May), 36-42.
  - Design of a flexible and lean (FLEAN) machining cell Part 1 (Theory). Gear Technology, 2013 (June/July), 20-26.
  - Design of a flexible and lean (FLEAN) machining cell Part 2 (Application). Gear Technology, 2013 (August), 58-63.
  - Computer-aided Finite Capacity Scheduling of a flexible and lean (FLEAN) machining cell. Gear Technology, 2013 (October), 42-48.
  - Educating the workforce and management about FLEAN (Flexible and Lean) manufacturing cells. Gear Technology, 2013 (November/December), 82-92.

• I delivered a weekly training session to members of their Tiger Team on a wide range of Lean topics relevant to their individual projects.

**If you would like to know the results and benefits they achieved**, please contact Hannes Hunschofsky, Head of Production Division and Executive VP of Global Operations at Hoerbiger Compression Technology Holdings, <a href="https://example.com">Hannes.Hunschofsky@Hoerbiger.com</a>, 954-478-1800.

#### **Education:**

- Ph.D. in Industrial Engineering, Pennsylvania State University, 1990.
- M.S. in Industrial Engineering, University of South Florida, 1986.
- B.Tech. in Mechanical Engineering, Indian Institute of Technology, Madras, India, 1983.

#### **References:**

| Chris Keating                     | Jeff Contreras                              |
|-----------------------------------|---|
| Plant Manager                     | VP Operations                               |
| Milacron Wear Technology          | Trafficware Inc.                            |
| 2085 East First Street            | 522 Gillingham Lane                         |
| McPherson, KS 67460               | Sugar Land, TX77478                         |
| Phone: 620-241-1070               | Phone: 281-269-6520                         |
| Email: Chris_Keating@milacron.com | Email: <u>JeffContreras@Trafficware.com</u> |
| Keith Farnham                     | Jon Tirpak                                  |
| General Manager                   | FDMC Executive Director & FAST Program      |
| MedPlast Monticello               | Manager                                     |
| 225 West 11 <sup>th</sup> Street  | SCRA Applied R&D                            |
| Monticello, IA52310               | 315 Sigma Drive                             |
| Phone: 450-553-6400 x1            | Summerville, SC29486                        |
| Email: KeithFarnham@Yahoo.com     | Phone: 843-760-4346                         |
|                                   | Email: Jon.Tirpak@SCRA.org                  |

# **APPENDIX**

# **Results from Projects at Hoerbiger Corporation of America**

- *Re-Layout of the Shipping Department:* 
  - The area occupied by the department was reduced by almost 50%.
  - For the same annual shipment volume, the new layout design showed the total operator walk time to be 87 hours, compared to 294 hours in the old layout. The time saved equated to a potential increase in \$ shipped annually of \$284,136.
  - Employees appreciated the compact, clean and organized layouts of their work stations.
  - A 2-bin kanban system and a computer model to predict weekly purchase quantities for various sizes of corrugated were implemented. Key results were:
    - ✓ Number of Emergency Orders due to stock-outs was reduced to 0.
    - ✓ On-hand inventory costs for various sizes of corrugated packaging materials were reduced by 18%
    - ✓ Management could use the computer model to monitor and replenish inventories for high-value SKU's.
- Design of a FLean (Flexible and Lean) Machining Cell:
  - Order tracking outside the cell was reduced to only the delivery of raw materials to the cell by the Receiving department.
  - The Line Of Sight Efficiency (LOSE) of visual order management improved from 0.286 to 0.714.
  - Two pairs of machines in the cell could be tended by a single operator.
  - The distance travelled by any order processed in this cell was reduced from 618 ft. to 368 ft.
  - Order Flow Times, which were as high as 16 days, reduced to ≤5 days.
  - Standard Lead Time quoted to customers reduced from 20+ days to 10 days.
  - Shop labor time wasted every year in material transport for all orders processed in the cell reduced by 51 hours.
  - The cell footprint was reduced from 2816 sq. ft. to 1410 sq. ft. Potential benefits of this freed-up area were:
    - ✓ Fit a second cell (QRC, Quick Response Cell) into the current area occupied by this cell.
    - ✓ Use the area where the QRC was located to co-locate the Receiving department adjacent to the Shipping department.
  - Equipment purchased for this cell would free up capacity on the bottleneck machine in the CNCPC cell.
  - Reduction in Order Flow Time automatically increased the Cash Earning Velocity of the cell.
  - Order batches could be split into two or more Transfer Batches which reduced Order Flow Times and Work-In-Process.
- Bicycle Rack Storage System for Corrugated Inventory: These compact storage racks were implemented (i) for bulk storage outside the Shipping department and (ii) for daily usage at the packaging workstation inside the department.
- Workforce Training Activities to Establish a Lean Culture:
  - Every week I would give the Tiger Team about 1 hour of video-aided training or play a game to demonstrate a Lean tool relevant to their ongoing project.
  - Every week I would work with the Tiger Team for about 1.5 hours in a particular cell (or department).

- At the end of every Friday's production meetings at 7:00 a.m. with the entire first shift crew, I recognized employees for their contributions that week and concluded with an inspirational message to submit their ideas using the Employee Suggestion Form that I got approved by management.
- *Co-Location of the Shipping and Receiving Departments:* This project resulted in the following ideas for waste elimination and cost reduction:
  - Bar stock currently stored in the Barn on 18+ racks (each with 5 shelves) was consolidated into at most 6 racks.
  - Footprint of the Receiving department was reduced by 50%.
  - Co-location of the Receiving and Shipping departments eliminated 1 of 2 Supervisors.
  - Total # of employees in both departments was reduced from 5 to 3 (in Shipping) and 4 to 2 (in Receiving).
- Setup Reduction on an 800T Press: This project resulted in the following ideas for improving labor productivity and safety:
  - The racks that stored the End Rings, which were dispersed over multiple locations spread over the department, were consolidated into a single point-of-use location.
  - The Board Mounting Cell, which was creating noxious fumes due to the glue, was relocated to the end of the building.
  - The massive pneumatic rack that stored the extra-large molds was eliminated and replaced with a simple floor-mounted pallet system to store the molds.